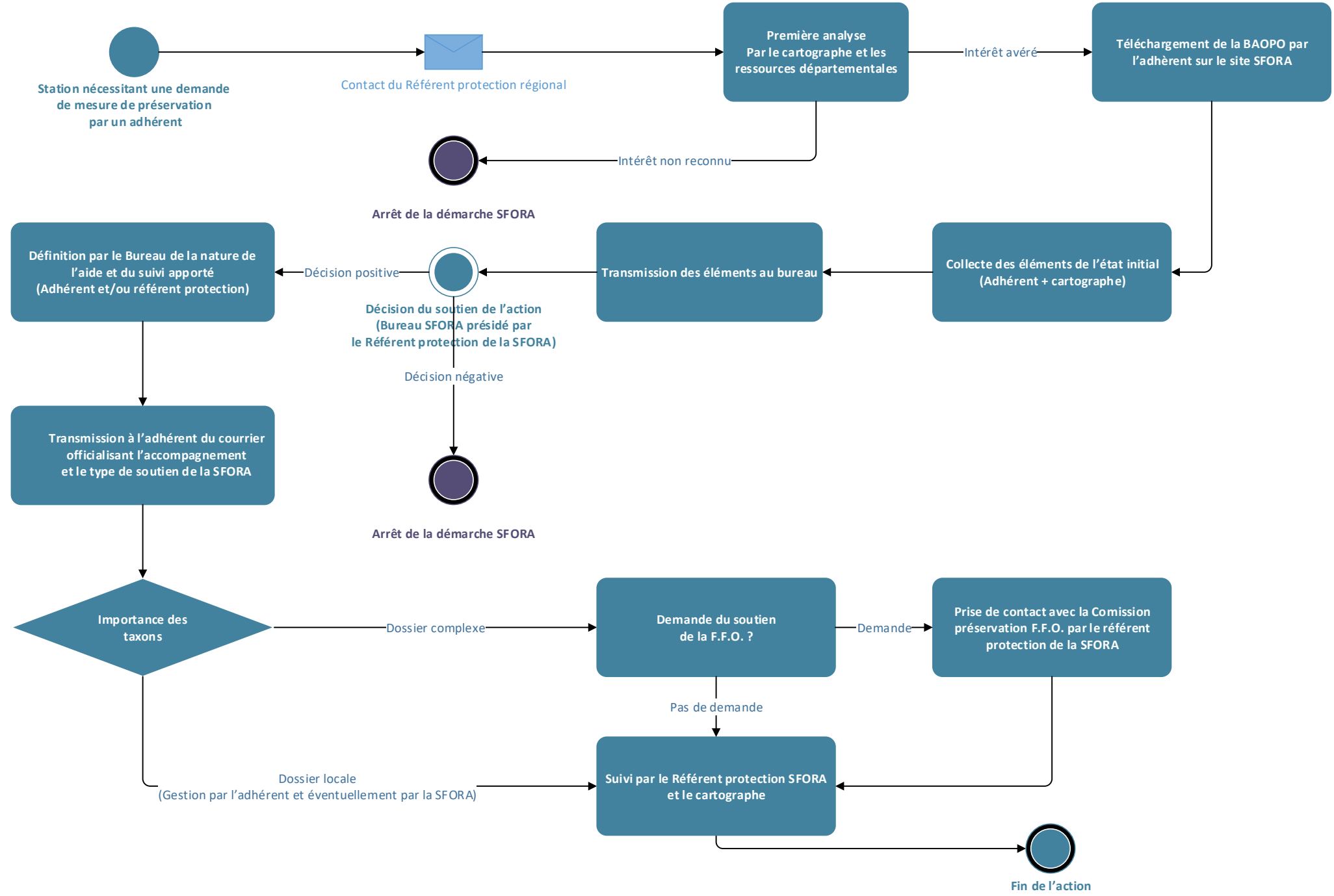Processus d'une demande de préservation